



WHAT'S UP?

News from The Auxiliary of the Montreal General Hospital February 2015



PRESIDENT'S REPORT

In answer to many questions, **YES**, The Montreal General Hospital is staying on the mountain and, we, The Auxiliary, will be continuing to devote our efforts to fulfilling our mandate towards the comfort of our patients.

We have been working with our new Board structure, which was developed to promote effectiveness and efficiency. Our committees have been working hard on improving our communications and messaging, benchmarking, and refining job descriptions of the Board. We also welcome Renée Prendergast to the Board who will assume the position of Assistant Treasurer. We have been working with the Legacy Committee of the MGH, and are presently involved with a project in Emergency to refurbish their Family Room. The Auxiliary continues to provide funding towards Medical Research and to provide much needed equipment for the comfort and care of our patients. Thank you for being a member of The Auxiliary, and please keep in mind that we desperately need volunteers.

Yvonne Mass

HOSPITALITY CORNER

There have been several new developments in the modernization of the Restaurant. We have installed a large screen monitor (T.V.) in the Dining area. It is currently showing a message that was created to promote the Auxiliary, as well as to inform the public of what great things your Auxiliary has accomplished. The monitor also screens a series of Hospital messaging which deal with current issues and priorities concerning the MUHC. This screen also shows a "Reef scape" (an underwater view of a reef and all its marine life) as well as slides of "Nature Scenery". These wonderful slides provide a relaxing interlude for our clientele. We have had nothing but positive responses from the audience. Especially from patients who appreciate being in a social environment with lots of "discussion" around them, while watching the laid back scenery!

The Auxiliary is also exploring the use of this large format screen to promote other projects that your Auxiliary considers as a priority.

Our revenues in the restaurant have increased. This is due to the major renovation completed in late 2013, as well as to changes in the operation of the General. Reaction to this renovation was mixed! Many of our customers enjoyed the comfort of familiar surroundings. However, we have larger seating capacity in the new layout. And, more importantly, we are handling more customers. All of this to increase the "Surplus Funds" that the H.C. generates for supporting our primary objective of improving the "Care and Comfort of Patients"! The Board is pleased with the outcome of this renovation. The menu and selection was increased as part of this new Dining Experience. If you have not yet visited the new Restaurant, please feel welcome and come to enjoy the modern and smart looking venue!

Bob Gaudreau

HOSPITALITY CORNER GIFT SHOP

It was a very good season in the shop. We had excellent choices and affordable prices.

The shop sparkled this Christmas with a wonderful assortment of gifts. An amazing selection of handbags and scarves sold out instantly. Our selection of glitter necklaces, bracelets and earrings were perfect for those special evenings. All the wonderful Xmas items, especially the musical Xmas balls, singing animals, and original stationery items were sold in multiples, and all contributed to a successful season.

We have a beautiful new showcase in a perfect place on the busy 6th floor corridor near the new admission office.

Spring items will start arriving very soon!

Martha Barrington

MGH Hospitality Corner Catering

Yves Coderre

Food & Beverage Manager

514-934-1934 ext 43027

yves.coderre@muhc.mcgill.ca



Peter Manning

It is with profound sadness that we announce the passing of Peter Manning. at his home on January 5th. 2015. Since May 2014, Peter was managing well with a brain cancer diagnosis. Born in Montreal in 1937, he was brought up in Richmond, Quebec. Peter touched many lives as a teacher and later in his career as a school administrator with the Lakeshore School Board. In his retirement he spent several gratifying years volunteering with the

Hospitality Corner in the Montreal General Hospital. The Auxiliary appreciate all the hard work and energy Peter contributed to promoting the Hospitality Corner. Peter is remembered as a sincere and caring listener - always with a smile. A man of many talents, from family man to golfer, wood-worker to house-builder, he will be missed by all his family and friends. Donations may be made in his memory to the Montreal Neurological Institute & Hospital.

CHRISTMAS TREE LIGHTING

On December 9, 2014, The Auxiliary MGH held its annual Christmas Tree Lighting Ceremony, which took place in the hospital lobby on Cedar Avenue. The lobby was filled with smiles as the choir from Lower Canada College (LCC) consisting of first and second grade students sang Christmas and Hanukkah carols. Our gracious volunteers served over 200 glasses of eggnog and cranberry juice. Large trays of cookies were also on the menu and were donated by *Les Delices Lafrenaie*. Everyone had a wonderful time!

A special Thank You to all who participated!!

Mary Sue Licursi Sabbagh

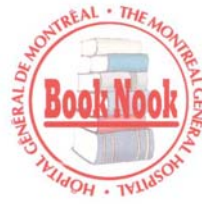
SANTA BAG REPORT

After some last minute scrambling to receive donations (candy and chocolate do so compliment our toothbrushes and toothpaste) the Westmount Bag Ladies met late December for the annual bag stuffing. Three hundred and sixty (360) bags are strewn on the dining room table, windowsill and living room floor where they are filled with lotions, dental floss, emery boards, pens, etc. plus the items above, along with Get Well/Christmas/Hanukah cards from children at local schools, which are lots of fun to peruse while we are stuffing, and a pleasure for the patients to receive.

They were taken to the hospital and distributed to patients on Christmas Day. I personally handed out those in the Emergency Department and enjoyed the various reactions: joy, surprise, disbelief and genuine pleasure from those unlucky enough to end up in hospital on such a special day.

Thank you letters and photos have gone to our generous donors.

Diana Smith



The **BOOK NOOK**, located in the 6th floor lobby, has continued to be a great financial success. All proceeds go towards patient comfort and care. Funds from this venture have helped purchase equipment from departmental and doctors' wish lists, and the renovations of the 18th floor solarium family rooms.

Your donation of used books is welcome. Please drop them off at the Book Nook or at The Auxiliary's office on the 6th floor E6.219. And a donation of your time is also welcome!! It is a lovely place to volunteer!!

Helen Keyes

Save the Dates

Card Party Luncheon

Tuesday, April 28th

Reserve Now

514-934-1934 ext.43009

ANNUAL GENERAL MEETING

Thursday, May 21, 2015 at 2:00 PM

Followed by

High Tea at Livingston Hall

Future of the Montreal General Hospital

The MGH will remain in operation. Departments & Clinics which will continue include:

Medicine

Cardiology
Chronic Kidney
Education Centre
Dermatology
Dialysis

Emergency Medicine
Gastroenterology & IBD
Geriatrics
Immunology and Allergy
Internal Medicine

Rheumatology
Physical Medicine and
Rehabilitation

Surgery

Anesthesia
Bariatric Surgery
Critical Care
Dentistry and Oral &
Maxillofacial Surgery

General Surgery
Orthopedics Surgery
Pain Centre
Plastic Surgery
Pre-op Clinic

Thoracic Surgery
Trauma

Mental Health

Addictions Unit
Ambulatory Services (Allan
Memorial)
Psychology

McGill University Sexual
Identity Clinic (MUSIC)
Mental Health Inpatient Unit
Transitional Day Program

Psychiatric ER & Short Stay
Unit

Neurosciences

Electroencephalography (EEG)

Neurology

Neurosurgery

Research Institute